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ABSTRACT

This training manual was written for student reference assistants to teach them about the Monterey County Free Library (California) and about libraries in general. It introduces library nomenclature (e.g., automated system, interlibrary loan, and MLS), describes requirements of the reference assistant position, and provides information on how to be successful in the position. Specific sections discuss: (1) aspects of reference service--e.g., determining what patrons are really asking and conducting a reference interview, and (2) the characteristics of five useful reference tools: the card catalog, encyclopedias, Reader's Guide, Magazine Index, and almanacs. Each section has a subsection called "On Your Own," which provides practice exercises and space for the trainee's own notes. An answer page is also included. (SD)

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MONTEREY COUNTY FREE LIBRARIES

TEEN-LINK STUDENT REFERENCE ASSISTANT TRAINING MANUAL

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TEEN-LINK STUDENT REFERENCE ASSISTANT TRAINING MANUAL

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INTRODUCTION

This training manual was written as a guide for you - the student reference assistant - of the Monterey County Free Library.

It will tell you something about this library and libraries in general. It will introduce you to library vocabulary. It will describe your job and give you the information you will need to do it.

Each section includes practice exercises and space for your own notes.

The more you use the library for your school, recreational and informational needs, the more you will be able to help others use it.

Learn to browse as you go about your work in the library. If you see something that interests you - a book or magazine article - put it aside and check it out on your library card.

You are a very important part of the service that the library offers to people. Your ability to find your way around the library, to make library users feel welcome, and to understand and communicate with other students will make a difference!

Thank you and Good Luck!

ON YOUR OWN

Keep a small notebook and pencil with you as you work in the library.

Make a list of at least 10 books and magazines you would like to read. After reading each one, write a one sentence comment or annotation that describes, explains or gives your opinion of the book or magazine.

Make a list of at least 5 topics you would like to look up for yourself. As you look up each subject, keep a list of the books or other materials where you found the information.

NOTES

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The Monterey County Free Library was founded in 1912. It is a public library and brings free library services and information to residents of small towns and rural communities throughout the county. This service is paid for by local taxes.

Before highways were built, county library books were packed in saddlebags and carried to remote areas on horseback - along with U.S. mail.

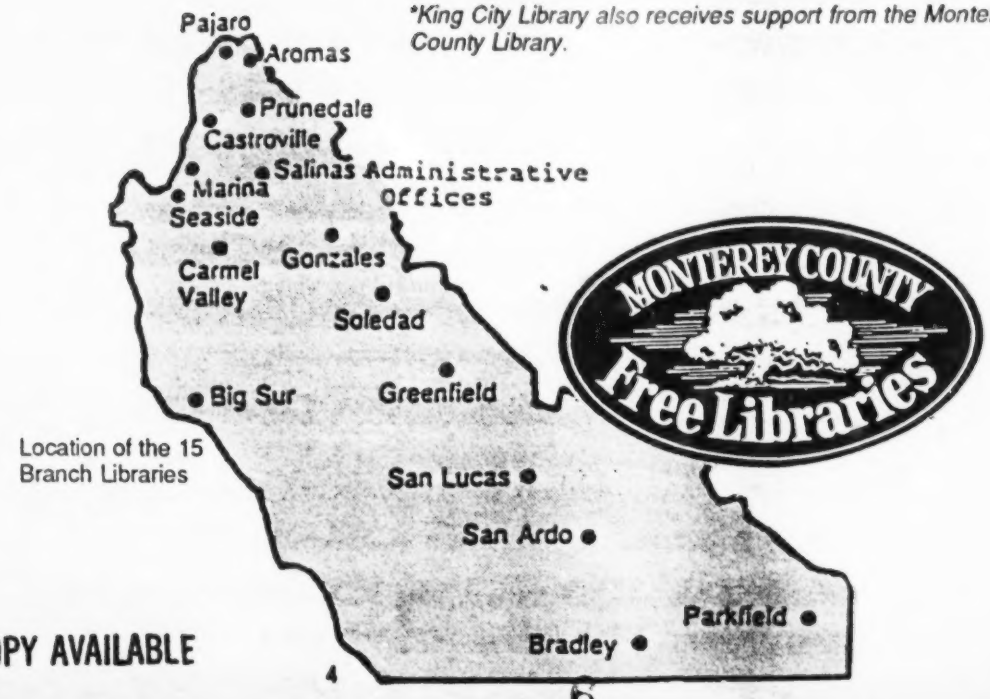
Today, Monterey County Free Library serves over 184,000 people with:

15 branches
Traveling Bookmobile
Books-by-Mail

The Administrative Offices of the COUNTY Library are located in Salinas. The CITIES of Monterey, Salinas, Pacific Grove, *King City and Carmel also have libraries. Although City and County Libraries borrow books from each other, they are separate libraries.

Anyone who lives or works in Monterey County may apply for a library card.

*King City Library also receives support from the Monterey County Library.



Location of the 15 Branch Libraries

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ON YOUR OWN

Information about the Monterey County Free Library was taken from materials in the Californiana Vertical File at the Administrative Offices of the Monterey County Library.

1. Monterey Peninsula Herald, Aug. 6, 1979, p.13
2. Newsletter, Monterey County Library. 2nd and 3rd quarters, 1963, page 1
3. Rational Amusement In Our Midst; Public Libraries in California, 1849-1859 by Hugh S. Baker, CLA, Berkeley, 1960.
4. Brochure of Monterey County Library - available at all branches.

Copies of these materials are in the Branch Teen Link Manual. Look through it.

1. Write down the following information about them in the *Bibliographic form shown below:

Name of Newspaper city, state, day, month, year, page number.	Author's last name, author's first name. Title, place of publication, publisher, dates, page number.
1 & 2	3

2. Make a brief note of (1) fact from each article which you found interesting.

**Bibliographic form is the accepted way of writing down the author, title and publishing information about a book or periodical.*

**Books are listed in the Card Catalog (see page 20) in bibliographic form.*

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LIBRARY VOCABULARY

Like every professional group, librarians have their own language or jargon. People, things and activities connected with libraries have specific names.

Do not try to memorize this list. As you work in the library, you will begin to understand and use the vocabulary.

ATLAS - book of maps

AUDIO VISUAL - over-all term for cassettes, videos, records and films

AUTHOR - individual or group of individuals who write books

AUTOBIOGRAPHY - the life of a person written by that person

*AUTOMATED SYSTEM - computerized storage of library's holdings and/or circulation

BIOGRAPHY - the life of a person written by another

BOOK DROP - a container or slot for receiving books when library is closed

BROWSE - to look at random to find something of interest

CARD CATALOG - see page

CIRCULATION - the checking in and out of books, also known as circ

CLASSIFICATION - a plan for arranging books by subject or type usually according to a number or letter system, like the Dewey Decimal System.

COLLECTION - see HOLDINGS

DATA BASE - see AUTOMATED SYSTEM

FICTION - books containing stories made up by the author, the opposite of nonfiction

The Monterey County Library expects to have an automated system within the next three (3) years.

FILE - to place in alphabetical or other type of order

HOLDINGS - books and any other materials owned by library

ILLUSTRATOR - artist who does art work for a book

INDEX - alphabetical list of topics, names, etc. covered in a book, set of books or periodicals

ISSUE - single copy of a magazine

INTER-LIBRARY LOAN - borrowing of books or materials from another library (see Library Request Forms)

LIBRARIAN - library worker who has a graduate degree in library science (see MLIS-MLS-MSL)

LIBRARY ASSISTANT - library worker who assists the librarian

LIBRARY SCIENCE - body of knowledge concerning library practice and procedure

MLIS/MLS/MSL - Master of Library and Information Science/Master of Library Science

MOBAC - Monterey Bay Area Cooperative Library System - a group of libraries which share information, services or materials

NON-BOOK MATERIALS - Any library materials that are not books

NONFICTION - books containing factual information, opposite of fiction

PAGE - library worker who shelves and arranges books

PAMPHLET FILE - collection of pamphlets, clippings, etc. on given subjects usually kept in vertical file

PATRON - person using the library

PERIODICAL/SERIAL - magazine

SHELVE - to arrange books and put them in order alphabetically or numerically on shelves (see DEWEY DECIMAL page 18)

YOUNG ADULT - library patrons between ages of 13 and 18

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ON YOUR OWN

Further information about the language or jargon of various subgroups in the U.S. can be found in:

Wentworth, Harold.
Dictionary of American Slang
Compiled and edited by Harold Wentworth
and Stuart Berg Flexner. Crowell, 1975.

Read the xeroxed pages from the Preface in the Branch Teen Link Manual. Under notes, write down 5-10 slang words and their meaning - used by students in your school.

Add additional words to library vocabulary list as you hear them.

NOTES

ON YOUR OWN

Walk around the branch where you are working. Notice the shape of the room. (Are the walls straight, on an angle, curved?) Notice what things are in the room and where they are located.

Take your time.

On the blank page following this page:

1. Draw the shape (outline of the walls) of the rooms.
2. Fill in the floor plan, using any of the symbols and letters which apply to your branch.
3. Ask questions about any symbols you don't understand.

BOOKS

ADULT:		CHILDREN:		YOUNG ADULT:	
(B)	Biography	(CF)	Fiction	(YAP)	Paperbacks (yellow dot)
(F)	Fiction	(ENF)	E-Non Fiction		
(NF)	Non Fiction	(EPB)	E-Picture Books		
(NB)	New Books	(ER)	E-Readers		
(M)	Mysteries	(CP)	Paperbacks		
(SF)	Science Fiction				
(W)	Western				
(P)	Paperbacks				

■ Reference

● Bathrooms	▲ Card Catalog	▲ Magazines
Clock	Spanish Materials	Pamphlet File
Exits	Videos	Records/Cassettes
Water Fountain	Newspapers	Circulation Desk

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FLOOR PLAN OF THE _____ BRANCH OF THE MONTEREY COUNTY FREE LIBRARY

1. Punctuality.
2. Regular attendance (if absent, call in).
3. Responsible for keeping and signing of time card.
4. Advance request for time off.
5. Cooperative, friendly attitude.
6. Willingness to do any task assigned.

JOB REQUIREMENTS STUDENT REFERENCE ASSISTANT

DEFINITION

Under supervision of the Branch Librarian or Library Assistant, performs routine paraprofessional library work as required.

DISTINGUISHING CHARACTERISTICS

This is a student para-professional class.
Employees in this class receive on-the-job training in basic reference services performed under supervision.

EXAMPLES OF DUTIES

1. Attends all training sessions.
2. Becomes thoroughly familiar with the holdings and resources of the library.
3. Assists patrons in location of books and reference materials.
4. Answers simple reference questions.
5. Shows patron how to use the card catalog.
6. Shows patron how to use -

   THE WORLD ALMANAC
   THE WORLD BOOK ENCYCLOPEDIA
   READERS GUIDE OR MAGAZINE INDEX
7. Shelves books and carries out other duties as assigned.

JOB DESCRIPTION STUDENT REFERENCE ASSISTANT

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ON YOUR OWN

Look up underlined words in the STUDENT REFERENCE ASSISTANT job description.

Read the descriptions of entry level (beginning) jobs with the Monterey County and Hartnell College Libraries in the Branch Teen Link Manual.

Observe both librarians and library assistants at your branch as they perform their duties.

1. Check off each duty as you observe it performed.
2. Under Notes—write down the number of the tasks you feel you know how to perform.
3. Ask the librarian or reference assistant, if you can do the tasks.

NOTES:

LIBRARIES

WHAT THEY ARE

Libraries are collections of records of ideas, stories and information.

Human beings have always kept records of their world. The earliest records were markings or pictures on bone and cave walls. With the invention of writing records were kept on clay tablets, papyrus leaves and animal skin.

Books as we know them, became possible with the invention of printing or moveable type in the 1400's.

Today library materials include not only books but newspapers, magazines, pamphlets, maps, CD and tape recordings, records, films, videos, and musical scores.

HOW THEY WORK

Libraries hold, preserve and pass on to future generations, the ever-growing heritage of human knowledge and information. This heritage belongs to everyone. Everyone has a right to it.

In order to obtain knowledge or information, library materials must be arranged and classified so that people can find what they are looking for.

Tools - like the DEWEY DECIMAL CLASSIFICATION SYSTEM; the CARD CATALOG and REFERENCE BOOKS help people find the information or material they want.

With Computer Data Bases - the newest library tool - people can now locate, have reproduced or borrow books and materials from libraries all over the world.

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LIBRARIES CONT'D.

LIBRARY STAFF

Librarians, library assistants, student assistants and pages are all links between library materials and people.

Librarians keep the materials up-to-date and classified. They also help people directly through reference services.

Library assistants carry out many important clerical and routine tasks of running the library. They also assist librarians with reference services.

Student assistants and pages help to keep library materials in order so that people can find what they are looking for.

ON YOUR OWN

Information about Libraries was taken from: The World Book Encyclopedia., Volume 12 (L), 1984, pp.209- 230.

SKIM through the article listed above: Make notes below of a few things about libraries, you did not know.

Look up libraries in another encyclopedia.

1. Write down the name of the encyclopedia below.

2. Make notes below comparing it to the article in World Book.

NOTES

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REFERENCE SERVICE

NOTE
If you do not know where to find what the patron needs, ASK the Librarian or Library Assistant.

WHAT IT IS

Reference service is -
1) helping people find information about something something or someone
2) helping people find a particular book or periodical
3) helping people look up a particular subject.
4) helping people find something to read

WHAT IS THE REAL QUESTION

In order to give reference service, you must try and find out exactly what the patron really wants to know.

This sounds easy, but it's not. People often ask for general information when what they really wanted is very specific. Sometimes people are still thinking about what they are looking for.

For example, someone may ask for a book on animals, what they really want though, is information that will help them understand what is wrong with their sick dog.

Finding out "what is the Real question" is called the Reference Interview.

THE REFERENCE INTERVIEW

Interview the patron by asking questions which will help lead you to the REAL question.

For example - in the case of the patron who asks for a book on animals

- What animal do you want to look up?
- What exactly do you want to find out about animals?

Once you think you uncovered the REAL question, consult with the Reference Librarian or Library Assistant as to which tool would best answer it -

- Card Catalog
- Dewey Decimal, fiction or biography sections
- World Book Encyclopedia
- Readers Guide/Magazine Index
- World Almanac

Show the patron where to find the tool and how to use it. Encourage the patron to come back for more help if needed.

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LIBRARY TOOLS

This section describes and explains how to use five (5) basic Reference Tools

As you observe and practice conducting reference interviews, you will begin to get a sense of <u>when</u> to use <u>which</u> tool.

These are guidelines to assist you.

TOOL	WHEN TO USE
CARD CATALOG	to find out whether the branch has: - a particular book <u>title</u> - books by a particular <u>author</u> - books on a particular <u>subject</u> The card catalog may not always be complete. ALWAYS CONSULT the LIBRARIAN when you don't find something in the catalog.
DEWEY DECIMAL SYSTEM	- to locate books on the shelves - by number, author, or subject.
WORLD BOOK ENCYCLOPEDIA	- to find general information on any subject or well-known person
READERS GUIDE/ MAGAZINE INDEX	- to find current information from magazines - a certain magazine article - a certain subject and/ or person
WORLD ALMANAC	- to find facts, figures, statistics, miscellaneous information about people events.

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DEWEY DECIMAL CLASSIFICATION SYSTEM

The Dewey Decimal Classification System was devised by Melvil Dewey in 1876. He started by dividing all knowledge into 10 major classes. Dewey assigned a fixed number in the hundreds to each class.

000	General works
100	Philosophy
200	Religion
300	Social sciences
400	Language
500	Pure science
600	Technology
700	Fine arts
800	Literature
900	History and geography

Each of the main classes is divided into 10 subdivisions and those into 10 additional subdivisions With the addition of each number the subject is narrowed down. A complete breakdown is in your folder.

700	Fine arts
780	Music
784	Voice and vocal music

To narrow the subject further, Dewey uses decimal numbers.

784.5	Popular songs
784.54	Rock music

The more specific the subject, the longer the number.

Biographies are shelved separately from the other nonfiction books. They are shelved in alphabetical order by the person the biography is about. The call number for a biography looks like this:

B		B
LINCOLN	or	ROOSEVELT

Some older biographies have a 92 instead of a B.

92		92
LINCOLN	or	ROOSEVELT

Fiction books are shelved alphabetically by author's last name. Most libraries have separate collections for mysteries, science fiction, westerns, new and large print books.

Be sure to familiarize yourself with your own library's collection.

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ON YOUR OWN

ALPHABETIZE:

Ray, Lou	Harris, June
Short, Kay	Simpson, Esther
Nozick, Sandy	Brewer, Rosy
Cecchi-Ewing, Liz	Johnson, Sandy
Brieda, Lois	Lombardi, Joyce
Shaffer, Dallas	Kong, Myra

ARRANGE ACCORDING TO SHELVING:

B LINCOLN	B WASHINGTON
B REAGAN	92 KENNEDY
B TRUMAN	92 JACKSON
92 ROOSEVELT	92 JOHNSON

ARRANGE ACCORDING TO DEWEY NUMBERS:

801.2	801.84
801.92	801.333
802.01	801.08
801.5	801.6
801.4264	801.756

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CARD CATALOG

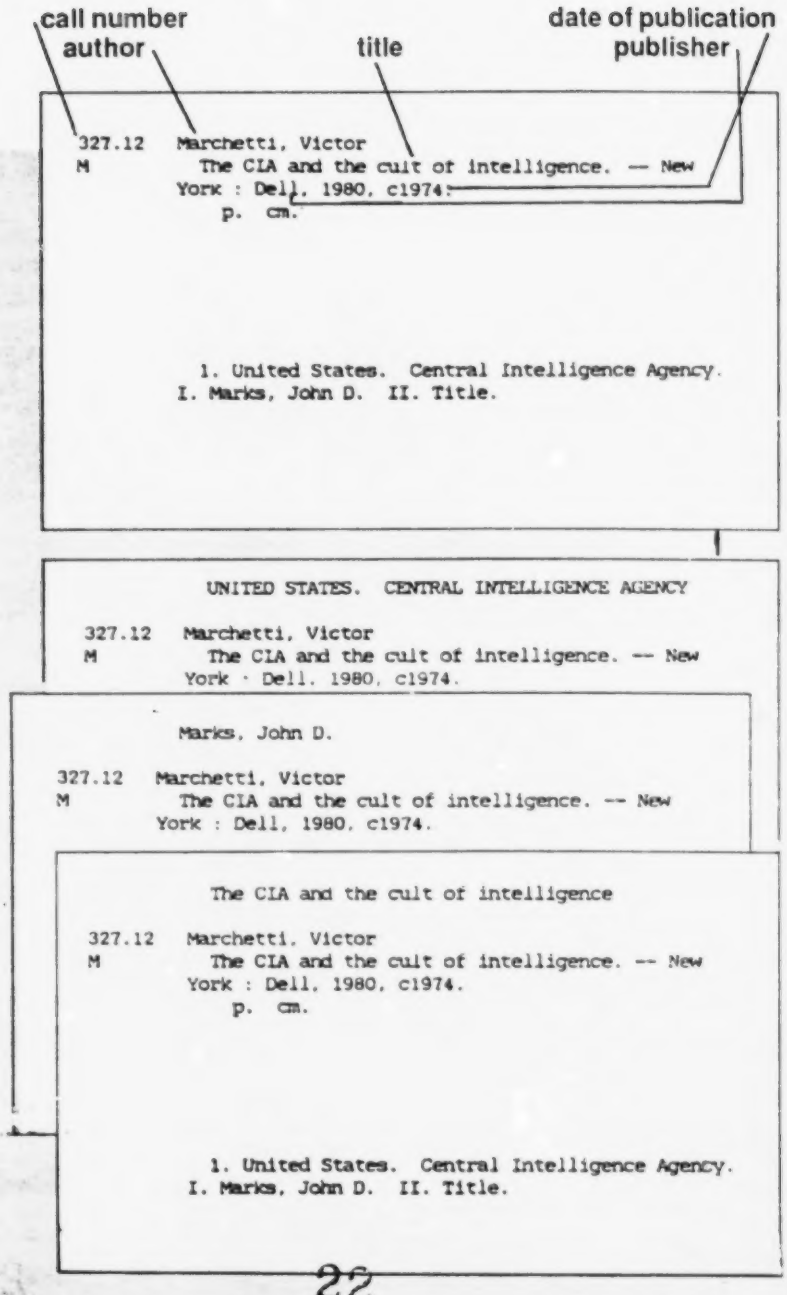
MAIN CARD

TRACINGS: (additional information listed at the bottom of the catalog card). For each arabic number there is a SUBJECT CARD. For each Roman Numeral, there is an ADDED ENTRY and/or TITLE CARD

SUBJECT CARDS: Subject is typed in capital letters (or red ink)

***ADDED ENTRIES:** (additional ways the book is listed in the catalog) includes joint authors, editors, additional titles, and series

TITLE CARD



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The card catalog is an alphabetical listing of the books and other publications in the library. It serves as a guide to the library collection as an index is to the contents of a book.

Each book has a set of cards consisting of a main card, title card, subject cards and *added entries.

The Monterey County Free Libraries have a dictionary form card catalog. This means the author, title and subject cards are interfiled alphabetically word by word.

For example: Stone, Abraham
STONE AGE
The stone age man.
Stone, Bill
Stone soup.

Many authors have written more than one book and/or have had books written about them. In this case all books by the author are arranged alphabetically followed by any books about that person.

For example: Austen, Jane — Jane Eyre.
Austen, Jane — Pride and Prejudice.
AUSTEN, JANE — Gillie, Christopher
A preface to Jane Austen.

After you have found the catalog card, how do you find the book? In the upper left-hand corner of the catalog card is the call number. The call number is actually a combination of the dewey decimal number and/or alphabetic notation which will help you locate the book on the shelf. Fiction books have no dewey number and are shelved alphabetically by author's last name.

When you look up a book in the card catalog, start with the author's last name or the first important word of the title. (Disregard articles: the, a, an.)

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ON YOUR OWN

A patron would like to read a book by William Shakespeare. She would prefer The Taming of the Shrew but will take another title if it is not available.

What do you look up first?

Does your library have a copy of The Taming of the Shrew?

If not, is there another title the patron can use?

What is the call number?

What type of book is it? (fiction, nonfiction or biography)

WORLD BOOK ENCYCLOPEDIA

The World Book is a general encyclopedia designed or use by both children and adults.

All entries or listings are arranged alphabetically. In Volume 1, there is a guide to using the World Book. Volume 22 is a research guide and index.

When looking for information in the World Book, always use the index (volume 22). It is important to use the index of any reference work because different sources may list the same information under different subject headings. So in order to save time and avoid frustration, use the index!

The index headings are in heavy type. If the heading is the same as the World Book entry, then the volume and page number of the entry immediately follows the heading.

If the heading is not the title of the entry, then you will find a list of titles, in light type, under the heading.

SUBJECT HEADING - -	POISON GAS
	Chemical-Biological-Radiological Warfare Chemical) C:309
	Fumigation F:482
ENTRY TITLES - -	Gas Mask G:60
	Poison (Kinds of poisons) P:531

Notice that some entries have short descriptions in parentheses. These will help you find the information you want without having to look up every entry listed.

The index uses "see" and "see also" cross reference guides. "See" reference means the information is under a different heading:

Tree toad see tree frog

"See also" means there is additional information under a different heading:

Prize
see also Awards and Prizes; L:413

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ON YOUR OWN

If a patron wants a diagram of the human digestive system:

What would you look under?

What volume(s) was the information in?

What made you look there?

READER'S GUIDE TO PERIODICAL LITERATURE

The Reader's Guide is an index to information found in nearly 200 popular magazines. (The abridged version indexes about 50.) It is not limited to articles, but includes theatre, opera and ballet reviews, poems, short stories, motion pictures and television program reviews and book reviews.

To find the latest information available, start your search with the most recent monthly paperback issues, then work backwards to the hardbound annual volumes.

Mar. 1988
Feb. 1988 paperback
Jan. 1988
1987 annual hardbound

You can find information by subject or author. Titles of articles are not usually indexed.

The following information can be found in each entry:

Rock Musicians
Indecent exposure: will too much hype spoil these rock stars? J. Pareles. il.
Mademoiselle 93:80+ D'87

1) subject heading
2) title of article
3) author (if any)
4) illustrations (if any)
5) name of periodical
6) volume of periodical
7) page number
8) date of periodical

This illustrated article about rock musicians was written by J. Pareles and is titled "Indecent exposure ..." It was in volume 93 of Mademoiselle magazine, the December 1987 issue starting on page 80.

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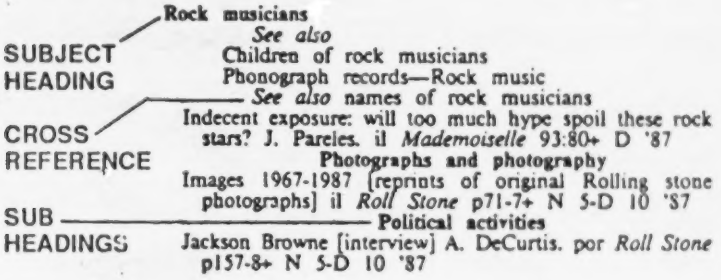
READER'S GUIDE CONT'D.

The Reader's Guide uses "see" and "see also" cross references to aid you in your research. (see World Book for definitions) It also lists subjects in subdivisions to help you narrow your subject


SUBJECT HEADING
Rock musicians
See also
Children of rock musicians
Phonograph records—Rock music
CROSS REFERENCE
See also names of rock musicians
Indecent exposure: will too much hype spoil these rock stars? J. Pareles. il Mademoiselle 93:80+ D '87
SUB HEADINGS
Photographs and photography
Images 1967-1987 [reprints of original Rolling stone photographs] il Roll Stone p71-7+ N 5-D 10 '87
Political activities
Jackson Browne [interview] A. DeCurtis. por Roll Stone p157-8+ N 5-D 10 '87

Criticisms (reviews) are listed under subject headings: MOTION PICTURE REVIEWS, TELEVISION PROGRAM REVIEWS, DRAMA REVIEWS, etc. BOOK REVIEWS are listed in a special section in the back of each issue. POEMS and SHORT STORIES are listed alphabetically by title under those headings. To find the complete entry for a short story or poem, you must look up the author.

There is a list of abbreviations, and a list of periodicals found in the Reader's Guide at the beginning of each issue. An explanation of the entry format can be found there also.

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ON YOUR OWN

Look up a review for a movie you would like to see.

Movie title:

PERIODICAL:

Volume number:

Date:

Page number:

A patron is doing a report on teenage suicide and would like current articles,

What subject(s) do you look up?

Pick an entry and fill in the following:

Subject heading:

Title:

Author:

PERIODICAL:

Volume number:

Date:

Page Number:

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MAGAZINE INDEX

The Magazine Index is an index to periodicals similar to the Reader's Guide.It has two major advantages over the Reader's Guide. It indexes over 400 periodicals (compared to Reader's Guide's 200) and it is on microfilm which is updated monthly to include new articles with previous listings. This makes the Magazine Index more convenient to use because you don't have to check various volumes. However, the Magazine Index only goes back to 1984, so for older articles you must still use Reader's Guide.

Instructions on how to use Magazine Index are on the front of the microfilm reader.

Entry format is as follows:

Rock Musicians
Criticism, Interpretation, etc.
Indecent exposure: will too much hype spoil these rock stars? J. Pareles il.
Mademoiselle. v.93 Dec.'87 p.80(3)

1) subject heading
2) sub heading
3) title of article
4) author
5) illustrations (if any)
6) name of periodical
7) volume
8) date
9) number of 1st page of article
10) number of pages in in article

Subject, subheadings and cross-references are similar to those used in Reader's Guide.

If you need more help finding an article, there are step-by-step instructions before the beginning of the "A" entries. You will find a list of periodicals indexed there also.

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ON YOUR OWN

If Magazine Index is available at your Branch, look up the same information that you did in the Reader's Guide.

Movie title:

PERIODICAL:

Volume number:

Date:

Page number:

Teenage suicide:

Subject heading:

Title:

Author:

PERIODICAL:

Volume number:

Date:

Page number of first page:

How many pages in the article:

WORLD ALMANAC AND BOOK OF FACTS

The World Almanac is one of the best sources of current and historical information and statistics. Doing a report on Panama? You can find population statistics, geographic, economic and cultural information as well as a brief history in the almanac. Want to know what day of the week you were born on? When did Mother Teresa win the Nobel Peace Prize? Have a gripe? Want to write a letter to the corporation office? Where do you look for the information? IN THE WORLD ALMANAC!!

There are two indexes in the World Almanac. There is a Quick Reference index at the end of the book. This index gives page numbers of broad subject areas. The General index is found in the front of the book. It has more detailed subject headings which are subdivided further to help you find specific information.

For example, a patron wants to write a report on a famous athlete, but hasn't decided who. You could refer him to the sports section of the almanac (by using the Quick Reference index) to browse.

If, on the other hand, the patron wants to know who the MVP (most valuable player) was in the 1970 World Series, you would use the General index. The "Sports" heading refers you to the specific sport. You would then look under "baseball". There you will find a subheading for World Series which is divided further to give you the heading "MVP".

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ON YOUR OWN

What day of the week will Christmas fall on in the year 2000?

What is rock singer Madonna's real name?

What is the nickname of California?

the state motto?

the state bird?

the state flower?

the state song?

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ANSWER PAGE

DEWEY DECIMAL

Alphabetizing:	Biographies:	Dewey Numbers:
Brewer, Rosy	B ADAMS	801.08
Brieda, Lois	B CARTER	801.2
Cecchi-Ewing, Liz	92 JACKSON	801.333
Harris, June	92 JOHNSON	801.4264
Johnson, Sandy	92 KENNEDY	801.5
Kong, Myra	B LINCOLN	801.6
Lombardi, Joyce	B REAGAN	801.756
Nozick, Sandy	92 ROOSEVELT	801.84
Ray, Lou	B TRUMAN	801.92
Shaffer, Dallas	B WASHINGTON	802.01
Short, Kay		
Simpson, Esther		

CARD CATALOG

Shakespeare, William

Answers will vary for next two questions.

call number 822.33
for Shakespeare: S

It is a nonfiction book.

WORLD BOOK

Any of these subject headings will lead you to the correct information:

Anatomy
Body
Digestive system
Human Body

Diagram will be found in volumes: D:166
H:378

Subject heading description says that there are diagrams in these two entries.

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ANSWER PAGE CONT'D.

READER'S GUIDE/MAGAZINE INDEX

Your answers will be different.

Example: Movie: FATAL ATTRACTION
Periodical: TIME
Volume: 130
Date: November 16, 1987
Page: 72-76, continued on later pages

Entries found under MOTION PICTURE REVIEWS

Subjects: Suicide or Teenage Suicide

Subject heading: Suicide

Title: Teen Suicide
Author: F.M. Eckman
Periodical: McCall's
Volume: 115
Date: October 1987
Page: 71-74

WORLD ALMANAC

Christmas 2000 will be on Monday.
(Look under Calendars-Perpetual)

Madonna Louise Ciccone (look under Entertainers)

For this answer, you must go to section and look for the correct entry. In this case, Original Names of Selected Entertainers.

California's nickname: Golden Star
Motto : Eureka (I have found it)
Bird : California Valley Quail
Flower : Golden poppy
Song : I love you, California

Information is found under: California
United States-
States, Individual

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